Voice over IP (VoIP)

Technology Services
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cchelpdesk@ccis.edu
What is VoIP?

VoIP (voice over IP) is an IP telephony term for a set of facilities used to manage the delivery of voice information over the Internet. A major advantage of VoIP and Internet telephony is that it avoids the tolls charged by ordinary telephone service.
What will be different?

- Your phone will look different, but operate in basically the same way it always has.
- Your phone will plug into your network drop.
- Your computer’s network cable will plug into your phone.
Your new phone

Password = 159357
Want to know more?

- Visit the Technology Services website at http://www.ccis.edu/departments/technologyservices/training/VoIP.asp

- Contact Solutions Center
  - CChelpdesk@ccis.edu
  - xHELP
  - http://help.ccis.edu