Administrative Unit: Business Administration Department
Course Prefix and Number: MGMT 363
Course Title: Productions and Operations Management

Digital Descriptions:

<table>
<thead>
<tr>
<th>STUDENT DESCRIPTION</th>
<th>PAY-HOUR DESCRIPTION</th>
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<tr>
<td># Cr Hrs — # Lec Hrs — # Lab Hrs</td>
<td>Total # = Lec Hrs + Lab Hrs</td>
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<td>3 — 3 — 0</td>
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Catalog Description: Emphasis on techniques and skill for manufacturing. Quality improvement project required. Prerequisite: Management 330. Occasional offering.

Prerequisites/Corequisites: Management 330.


Course Objectives: 1. Gain an understanding of management of quality for a competitive advantage. 2. Gain knowledge of manufacturing terminology. 3. Complete a quality improvement project.

Every Business Administration course includes a written and oral presentation component.

Topical Outline:
I. Strategic Choices
II. Processes
III. Quality
IV. Capacity, Location and Layout
V. Operating Decisions

Recommended maximum class size for this course: 25
NOTE: The intention of this master course syllabus is to provide a general outline of the contents of this course, as specified by the faculty of Columbia College, regardless of who teaches the course, when it is taught, or where it is taught. This generic outline is not intended to restrict the way any individual faculty member teaches the course. The master syllabus, therefore, should be general enough to allow for a diversity of individual approaches to teaching the course, while at the same time it provides guidance on what the course should cover.